

Formulated in November 2021

In the “PwC Health Insurance Society’s Contracted Medical Institutions”, health screening institutions with transgender support are indicated with a six-color rainbow mark. The criteria for attaching this mark are as follows.

### **PwC Health Insurance Society Criteria for Health Screening Institutions with Transgender Support**

All of the conditions in items 1. to 6. below must be met.

#### 1. Before medical examination

(General)

Individual consultation by telephone or email concerning the response on the day of medical examination is possible.

(Gynecological examination, etc.)

In particular, if the examinee wishes to receive a gynecological examination (examination of breasts, uterus, ovaries, etc. and medical interview by a gynecologist) or a male-specific examination, the contents of the examination and response at the time of examination can be discussed in advance by telephone or email. (See also 6. below.)

#### 2. Day of examination

The receptionist or attendant in charge is informed of the matters discussed in advance and these can be confirmed once again at reception. Confirmation of the examinee’s name and gender at reception can be handled with the examinee’s privacy in mind.

#### 3. Facilities

Regarding arrangements based on gender, such as changing room, restroom, and examination gown, etc., a flexible response (appropriate consideration regarding allocation, individual response, etc.) can be made according to the examinee’s circumstances.

#### 4. Administration of examination

A response can be made that appropriately takes into account privacy regarding the gender indicated in the documents, such as using a number or family name only when the examinee is called for examination.

5. Identity verification for each test

When confirming name and gender, consideration can be taken so that this is not overheard by others.

6. Gynecological examination, etc.

(Consideration toward female-to-male (FTM) transgender persons)

- (1) Gynecological examinations can be received not only on days of examination for women but on days when both men and women can receive examinations.
- (2) Consideration can be taken to make it difficult for people in the vicinity to know that the examinee is receiving a gynecological examination, such as making possible the use of a shared male and female waiting room or outpatient waiting room.
- (3) In the event that consideration as in (2) above is difficult due to the layout or for administrative reasons, for example, if the place for gynecological examination is on a separate floor or in a separate location, the examinee will be informed of this during the consultation prior to the day of examination.

(Consideration toward male-to-female (MTF) transgender persons)

- (1) If the examinee so wishes, certain gynecological examinations, such as breast cancer screening or a thyroid function test, can be provided.
- (2) If the examinee wishes to receive a male-specific examination, such as a prostate examination, consideration is taken to ensure that this is not easily understood by people in the vicinity.

Note: Assumptions regarding medical interview and examination

The doctors and laboratory technicians involved in health checks do not necessarily have any knowledge of the health issues particular to transgender people. Regarding the medical interview, tests, and results, examinees should in principle receive separate comments from their own doctor about the matters they should note concerning the health issues particular to transgender people.